

City of Portsmouth

EMPLOYEE OF THE MONTH

Department of Human Resource Management
801 Crawford Street • 2nd Floor • Portsmouth, VA 23704
393-8626 • www.portsmouthva.gov



Congratulations to Darlene Hegarty Employee of the Month for March 2019!

Ms. Darlene Hegarty has nearly three (3) years of service as the Workers' Compensation Coordinator. In her role, she serves those employees who become eligible for benefits through the city's workers' compensation program. Ms. Hegarty is like a caregiver, in this sense, for employees who have incurred workplace injuries as she is the primary contact on a 24-hour basis. She helps to organize and coordinate care for employees, serves as an advocate for their needs, and helps them work through the medical billing associated with their claims.

Ms. Hegarty's motto is, "I have time for you", as she will always take the proper time to listen, research, and coordinate necessary services for our employees to receive the care they deserve. Day in and day out, she works tirelessly to remedy retiree and active employees' medical needs associated with workers' compensation.

Ms. Hegarty is an empathetic, humble, and driven employee who treats people with a golden rule level of respect and customer service. When she is not serving the city of Portsmouth, she enjoys spending time with her family, warm weather, swimming, and boating adventures with her children, grandchildren, and two huskies. She is a shining example of how all of us can positively impact the lives of others from our workforce. Congratulations to Ms. Hegarty on her selection as our Employee of the Month!

